

EasyLog Web+



Web-Based Multi Channel Recorder

Low Density / Linux OS

*“Sharpen
your service”*

> EasyLog Web+

EasyLog Web+ is a multi-channel voice logger designed on one simple concept: Search, Playback & Maintain through the World Wide Web. EasyLog Web+ 's main focus is in the medium to small size enterprise and call centers. EasyLog Web+ is free of boundaries. You can manage calls from your office or half way around the world at any time. As an example: headquarter managers can review first hand information from their call centers or branch offices to save time and to receive accurate information. EasyLog Web+ is easy to use and secure.



"Sharpen your service"

Features

Record

- Analog and proprietary digital signals
- Captures 100% of all interactions
- Automatically stores incoming/outgoing numbers
- Secure storage

Search and Playback

- Simple and user friendly interface
- User selectable menus
- Easy & Quick Database Search
- Search parameters include: callerID, outgoing numbers, time/date and account
- Retrieve and Replay from Internet
- Language support includes: English, Chinese (Traditional & Simplified), Japanese, Korean and Spanish. Can customize localization for other languages.

Maintenance

- Plug & Play
- No additional software required
- Software upgrade and maintenance can be carried out through the Internet
- Remote management

Archive

- Variety of storage options: DVD-RAM, USB HDD, NAS and external PC

Security

- Linux based operating system provides a stable & secure environment
- Multi-leveled password security
- OS application stored separately from sensitive recordings on hard drive



Target Users & Applications

[Chain Stores, Hotels and Transportation](#)

- provide first hand information, verification and improve customer satisfaction

[Multinational Companies](#)

- handy management tool to improve productivity in local and branch offices

[Financial and Insurance Industry](#)

- transaction verification purposes and secure auditing access

[Government Agencies and Military](#)

- provide useful, appropriate, and timely information and analysis

[Doctor, Lawyers and Professional Services](#)

- record and capture for future reference

[Call Center and Help Desks](#)

- instant access for monitoring and assessment



Supervisor can log into different recorders from anywhere around the world over the Internet. The powerful web based software for the supervisor to search, playback and maintain the voice recorders remotely.

Innovations

[Endless Recording:](#)

- EasyLog Web+ utilizes FIFO to ensure continuous recording

[Permanent Storage:](#)

- Allocated space outside of FIFO for saving important recordings
- Support backup to USB hard drive and DVD-RAM

[Mailbox Accounts:](#)

- Each user can store recordings in selectable folders
- Free-Seating

[Other Innovations:](#)

- Internet and telephone remote access to search and playback recordings (optional)
- Emergency call out by phone and/or email on system conditions
- Data saved separately from OS
- Record On Demand
- Can be managed by SNMP
- NTP time synchronization
- SMDR integration support: capture complete call information from both caller and receiver
- Multiple backup options: External / Built-in USB HDD, DVD-RAM, NAS, and PC on LAN

EasyLog Web+ Specifications

Model	BRS-800	BRS-5003	BRS-5003 Pro	BRS-5004 Pro
Front View				
Chassis Type	Wall-Mountable	Wall-Mountable	Wall-Mountable	Rack-Mountable
Ports	4 ~ 8	8 ~ 24	8 ~ 24	8 ~ 48 Analog 8 ~ 48 Digital 8 ~ 64 Analog+Digital
CPU	VIA	Celeron	Celeron	Pentium III
Interface	Analog (2 wire)	Analog (2 wire)	Analog (2 wire) / Digital	Analog (2 wire) / Digital
Port Increment	4	8	8	8
Search & Replay	Web Browser	Web Browser	Web Browser	Web Browser
Online Storage Media	Hard Disk	Hard Disk	Hard Disk	Mirror Hard Disk (RAID 1)
Voice Storage	6400 Hours (80GB, ADPCM 24kbps)	6400 Hours (80GB, ADPCM 24kbps)	6400 Hours (80GB, ADPCM 24kbps)	6400 Hours (80GB, ADPCM 24kbps)
Offline Storage Media	External PC (LAN Backup)	External PC (LAN Backup)	External PC (LAN Backup)	External PC (LAN Backup)
Offline Storage Media (optional)	External USB HDD	Built-in USB HDD / DVD-RAM (9.4GB) / External USB HDD	Built-in USB HDD / DVD-RAM (9.4GB) / External USB HDD	Built-in USB HDD / DVD-RAM (9.4GB) / External USB HDD
OS and Software Media	Flash Disk	Compact Flash	Flash Disk	Flash Disk
Operation System	Embedded Linux	Embedded Linux	Embedded Linux	Embedded Linux
Networking	LAN / WAN (The Internet)	LAN / WAN (The Internet)	LAN / WAN (The Internet)	LAN / WAN (The Internet)
Dimensions	122(W) x 340(L) x 195(H) mm	250(W) x 407(L) x 174(H) mm	250(W) x 407(L) x 174(H) mm	482(W) x 407(L) x 174(H) mm

Right Logger For The Right Need

Specification Need	BRS-800	BRS-5003	BRS-5003 Pro	BRS-5004 Pro
Channel Combinations				
4 analog channels	✓			
8 analog channels	✓	✓	✓	✓
16 analog channels		✓	✓	✓
24 analog channels		✓	✓	✓
8 digital channels			✓	✓
16 digital channels			✓	✓
24 digital channels			✓	✓
8 analog+8 digital channels			✓	✓
8 analog+16 digital channels			✓	✓
16 analog+8 digital channels			✓	✓
more than 24 channels				✓
Optional Backup Device **				
DVD-RAM (Internal)		✓	✓	✓
Built-in USB HDD 80GB		✓	✓	✓
External USB HDD 80GB	✓	✓	✓	✓
External USB HDD 160GB	✓	✓	✓	✓
Note				
* BRS-5003,5003 Pro,5004 Pro, select DVD-RAM or Built-in USB HDD 80GB for the built-in backup device.				
** Only one backup solution can be used at a time, including "PC on LAN".				



External USB HDD



DVD-RAM



Built-in USB HDD