

| DCRS VoIP Recording |

DCRS VoIP

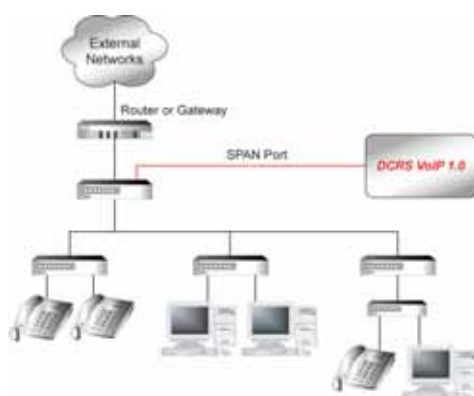


IP Telephony, known in the industry as voice-over IP (VoIP), is the transmission of telephone calls over a data network. Over the past few years, VoIP has become very popular over the traditional telephone network due largely to the cost advantages to consumers.

Multisuns is committed to remain competitive by implementing and developing DCRS VoIP recording solutions. Multisuns' VoIP solution supports major vendors and protocols such as: Nortel, Avaya, Cisco, H323/H225, Mitel, SIP & VOX (generic RTP).

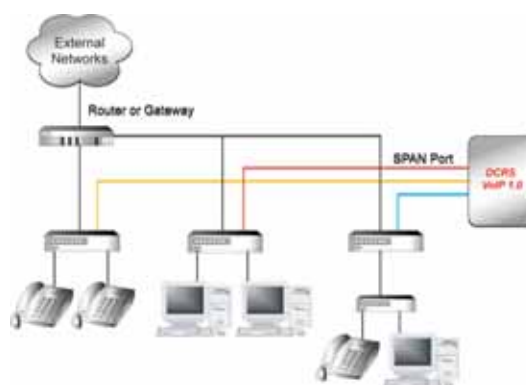
While providing a VoIP recording solution the interface of DCRS software will remain unchanged. DCRS VoIP 1.0 software can be integrated with our existing DCRS product family.

There are two types of connection for DCRS VoIP 1.0 software:



Scenario 1:

DCRS VoIP 1.0 can be placed between the Router or Gateway and the Switch. All voice traffic leaving and entering the local network is recorded as well as all call control information.



Scenario 2:

DCRS VoIP 1.0 can be placed between switches. All voice traffic leaving and entering the local network is recorded including extension to extension calls with call control information.